



CHESHIRE DISABILITIES FEDERATION

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CASEWORKER CONNECT

I am pleased to be able to take this opportunity to commend the professionalism of Blue Door Software in delivering an IT solution for casework management on behalf of Cheshire Disabilities Federation (CDF).

CDF is a non-profit organisation dedicated to enhancing the quality of life for people with disabilities through advocacy, education and casework assistance.

In February 2004, the Trustee Board commissioned a search for an electronic casework monitoring solution to meet the demands of our increasing caseload and our obligations for maintaining the Community Legal Service Quality Mark at General Help with Casework.

A number of off-the-shelf and bespoke options were explored. Caseworker Connect from Blue Door Software was chosen as the preferred solution because of the functionality inherent in the application and their ability to tailor elements of the software to meet our specific recording and reporting needs.

The impact of Caseworker Connect has been tremendous. My case work team are working far more efficiently and as Service Manager I am able to generate key statistics for management reports and funders immediately. The collective time we are saving in all aspects of case management is one of the many benefits we are realising from Caseworker Connect. Because of the value Caseworker Connect brings in terms of recording and monitoring quality, we are about to apply for the Specialist Help Quality Mark.

I have no hesitation in recommending Caseworker Connect to any organisation that is looking for a IT solution to manage and report case work services.

Tracy Quormby
Service Manager
Cheshire Disabilities Federation



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